



WARRANTY INFORMATION

***Our Meanwell HLG LED Drivers carry a 7 year warranty.
Our Meanwell PWM LED Drivers carry a 5 year warranty.
Our Meanwell PLN LED Drivers carry a 3 year warranty.
Our AquaTrans 24V AC LED Drivers carry a 5 year warranty.
Our IP68 Type LED Neon carries a 3 year warranty.
Our Firefly Festoon bulbs carry a 3 year warranty.
Our Firefly Fairy Light carries a 2 year warranty.
Our Firefly Landscape range carries a 2 year warranty.
Our Firefly Ropelight carries a 2 year warranty.
The rest of our products carry a 12 month warranty.***

*All the boring small text below
Firefly Lighting / Electric Sunset will at its cost and in its sole discretion:*

Replace any product in respect of which there is a defect or fault, during the warranty period, provided that written notice (e-mail or fax) or photo graphs if applicable is given by the Purchaser to Firefly of any such defect or fault in the product as soon as the Purchaser becomes aware of that fault or defect. Send any warranty claims to info@fireflylighting.com.au or fax +61 7 3254 4555

LED Neon, LED Rope lights that have been damaged on site (Bent too far, run over or any other physical damage will not be covered under warranty, damaged LED Neon & LED Rope will need to be sent back to our Brisbane warehouse for our techs to splice open to check for Physical damage, before any warranty is awarded.

All warranty claims must be returned to Firefly for assessment.

Firefly has no liability to remedy any defect in a product or replace a product where the defect or fault is caused or contributed to by

*(1) the failure of the Purchaser to install the product according to specific installation instructions either supplied within each product box or carton or available on the Firefly website or through the wholesaler or Firefly's representative; or
(2) use of the product in a manner or for a purpose for which it was not designed.*

(3) Water or moisture ingress to any of the products.

(4) Over-voltage or incorrect driver or transformer.

Firefly Lighting / Electric Sunset is not liable for physical or financial injury, loss or damage or for consequential loss or damage of any kind arising out of Firefly Lighting / Electric Sunset negligence or in any way whatsoever. Firefly Lighting / Electric Sunset is not liable for services install or labour costs.

Firefly Lighting / Electric Sunset liability for a breach of a condition or warranty implied by Div 2 of Pt V of the Trade Practices Act 1974 (other than s 69) is limited to, in the case of the Goods, any one or more of the following:

- a) the replacement of the Goods or the supply of equivalent goods;*
- b) the repair of the Goods;*
- c) The payment of the cost of replacing the Goods or of acquiring equivalent goods;*
- d) The payment of the cost of having the Goods repaired. or*

Firefly Lighting / Electric Sunset liability under s 74H of the Trade Practices Act 1974 is expressly limited to a liability to pay the Buyer an amount equal to :

- a) the cost of replacing the Goods;*
- b) the cost of obtaining equivalent goods; or*
- c) the cost of having repaired, whichever is the lowest amount.*

At Firefly we love our products and we like to sleep at night, so If you have a problem please let us know so we can try to fix it!

Thanks Heath Williamson